

LAPORAN PENCAPAIAN PIAGAM PELANGGAN

SEKSYEN : KERJASAMA PERDAGANGAN DAN INDUSTRI (IBU PEJABAT)

BAHAGIAN : SOKONGAN PERDAGANGAN DAN INDUSTRI

Tahun/ Bulan 2016	Kelulusan Analisis Kos						Kelulusan Sijil Tempasal Berkeutamaan					
	Manual (%)			ePCO (%)			Manual (%)			ePCO (%)		
	BIL	< 7 Hari	> 7 Hari	BIL#	<120 Jam	> 120 Jam	BIL	< 2 Hari	> 2 Hari	BIL ^	< 24 Jam	>24 Jam
Januari	-	0.00%	0.00%	3,077	98.80%	1.20%	16	68.75%	31.25%	35,929	98.50%	1.50%
Februari	-	0.00%	0.00%	2,568	96.07%	3.93%	23	73.91%	26.09%	33,432	99.29%	0.71%
Mac	-	0.00%	0.00%	3,756	95.05%	4.95%	11	9.09%	90.91%	44,918	99.63%	0.37%
April	-	0.00%	0.00%	2,885	94.73%	5.27%	22	54.55%	45.45%	39,129	99.16%	0.84%
Mei	-	0.00%	0.00%	3,183	93.18%	6.82%	8	50.00%	50.00%	41,389	99.13%	0.87%
Jun	-	0.00%	0.00%	4,165	96.42%	3.58%	9	100.00%	0.00%	41,489	99.27%	0.73%
Julai	-	0.00%	0.00%	2,529	88.06%	11.94%	4	100.00%	0.00%	33,911	92.44%	7.56%
Ogos	-	0.00%	0.00%	3,659	93.06%	6.94%	-	0.00%	0.00%	44,713	98.91%	1.09%
September	-	0.00%	0.00%	3,627	87.21%	12.79%	-	0.00%	0.00%	44,123	95.92%	4.08%
Oktober	-	0.00%	0.00%	2,180	95.92%	4.08%	-	0.00%	0.00%	23,389	96.81%	3.19%
November	-	0.00%	0.00%	2,270	94.49%	5.51%	-	0.00%	0.00%	25,704	97.36%	2.64%
Disember	-	0.00%	0.00%	1,839	92.28%	7.72%	-	0.00%	0.00%	25,068	99.11%	0.89%
JUMLAH	-	0.00%	0.00%	35,738	93.79%	6.21%	93	62.37%	37.63%	433,194	98.14%	1.86%

CATATAN:

Pengiraan Analisis Kos (CA) online bermula dari masa permohonan diterima hingga masa diluluskan.

^Pengiraan Siji Tempasal (CO) online bermula dari masa permohonan diterima hingga masa diluluskan.